

WasteWise

DENVER

Making the Most of Your Trash Collection Service

Aproveche al máximo el servicio de recolección de basura



We at **Denver Solid Waste Management** are dedicated to service excellence in the many programs we manage. To help us better serve you and keep our employees safe, please follow the service guidelines below:

(En Denver Solid Waste Management hemos asumido el compromiso de brindar excelentes servicios para los muchos programas que administramos. Siga estas pautas de servicio para ayudarnos a proporcionarle mejores servicios y a proteger la seguridad de nuestros empleados.)

ALL CUSTOMERS: *(Todos los clientes)*

- ▶ **Bag all of your trash.** Bagging your trash helps to prevent spillage and minimizes litter generation. *(Ponga toda la basura en bolsas. De este modo evitará que se desparrame y que queden desperdicios en la calle.)*
- ▶ **Tie loose branches into bundles no longer than four feet in length and less than 40 pounds per bundle.** The bundles are collected by hand, so each bundle needs to be light enough to be handled by one person. *(Amarre las ramas sueltas en atados de 4 pies de ancho como máximo y menos de 40 libras de peso. Como los atados se recogen a mano, deben ser lo suficientemente ligeros como para que una persona pueda levantarlos.)*

- ▶ **Leave at least four feet clearance from obstructions.** Trash containers, recycling containers, overflow trash and large items all need to be separated so the different collection crews can get to the items set-out. Also, items set-out should be placed away from fences or poles to prevent property damage. *(Deje al menos 4 pies de distancia a cualquier obstáculo. Los recipientes para la basura y el reciclaje, la basura que no cabe en los recipientes y los artículos grandes se deben separar, para que el personal de recolección encargado pueda alcanzar los materiales. Coloque además los artículos lejos de las cercas y los postes, para evitar daños a la propiedad.)*



DUMPSTER CUSTOMERS:

Keep areas around dumpsters clear of trash and large items at all times. If items are blocking the dumpster, collection crews may not be able to service the container. Also, dumpsters surrounded by scattered trash invites more litter and attracts unwanted bugs and odors.

CLIENTES QUE USAN LOS CONTENEDORES GRANDES

(No deje basura ni artículos grandes alrededor de los contenedores en ningún momento. Si algún artículo impide el acceso al contenedor, es posible que el personal de recolección no pueda vaciarlo. Además, cuando hay basura desparramada alrededor de los contenedores grandes, la gente tiende a arrojar más basura, lo cual atrae insectos y causa mal olor.)

MANUAL CUSTOMERS:

Place all trash in heavy-duty trash bags and place bags in trash containers that are no larger than 32-gallons in size and the contents weigh less than 50 pounds per container. These containers are collected by hand, so oversized and overweight containers present a safety hazard to the collection crew. Be sure to check the gallon size before purchasing trash containers.

CLIENTES CUYA BASURA SE RECOGE A MANO

Ponga toda la basura en bolsas resistentes ("heavy duty") y coloque las bolsas en recipientes de 32 galones de capacidad como máximo que no pesen más de 50 libras una vez llenos. Como el contenido de estos recipientes se recoge a mano, los recipientes demasiado grandes o excesivamente pesados representan un peligro para la seguridad del personal de recolección. Fíjese en el tamaño en galones de los recipientes antes de comprarlos.

BARREL CUSTOMERS:

Using your trash barrel to full capacity will minimize the need for overflow trash collection.

CLIENTES QUE USAN BIDONES

Llene el bidón al máximo de su capacidad para evitar en la medida de lo posible la necesidad de recoger el exceso de basura.

Recyclables WANTED!

YOU CAN HELP

Mayor John Hickenlooper's Greenprint Denver Initiative has **challenged Denver residents to increase recycling in 2007 by 50 percent.** With your participation and involvement, you can help us to not only meet this challenge but exceed it!

Three big changes have been implemented during the past year and a half. Conversion to the new larger, wheeled recycling carts has been completed. Seven new acceptable recyclables have been added to the program and no more sorting of materials is required by residents.

You and many other residents have welcomed these changes and results are evident in the increase in tonnages collected and number of new residents signing up for service. This is a great start, but there is still more to be done.



CHALLENGE 1: INCREASE RECYCLING PARTICIPATION

If you're not already signed up for recycling, join today. If you are signed up for recycling, get your neighbors and friends to sign up too.

There are three simple ways to sign up for recycling services:

1. Call 3-1-1
2. Online at denvergov.org/DenverRecycles
3. E-mail us at denverrecycles@ci.denver.co.us

Whichever method you choose, all you need to give us is your name, address and phone number and we'll take care of the rest.

There is no charge to participate in the recycling program. Once signed up, we'll deliver a recycling cart to you in about 4 to 6 weeks along with all the information you need to get started.

Recycling is Easier Than Ever!

CHALLENGE 2: INCREASE AMOUNT RECYCLED

Make sure you are recycling all you can

- ♻️ Corrugated cardboard
- ♻️ Magazines & catalogs
- ♻️ Paperboard (cereal boxes, paper towel rolls, etc.)
- ♻️ Junk mail
- ♻️ Phone books
- ♻️ Steel cans & empty aerosol cans
- ♻️ Brown paper bags
- ♻️ Plastic bottles
- ♻️ Office paper
- ♻️ Glass bottles & jars
- ♻️ Aluminum cans, aluminum foil & pie tins
- ♻️ Newspapers



Make sure you are not contaminating the recyclables with unacceptable items, such as:

- NO** Plastic bags
- NO** Plastic tubs or trays
- NO** Paper milk, juice or ice cream cartons
- NO** Garbage
- NO** Styrofoam

This holiday season, we'll recycle your greeting cards, but please no metallic cards, wrapping paper, or tissue paper.

Quick Service Tips

- ▶ Leave at least four feet clearance from either side of your recycling cart.
- ▶ Keep your recycling cart on your property on non-collection days. Carts left in the alley between collections invites unwanted scavengers (strangers) into your alley to take the recyclables and increases the likelihood of unwanted trash inside and outside the cart.

Recycling Q&A

Q: WHY IS IT IMPORTANT TO RECYCLE?

- A: There are a number of environmental and economic benefits. Recycling:
- ▶ Reduces our need for landfills;
 - ▶ Saves natural resources;
 - ▶ Saves energy;
 - ▶ Reduces pollution and greenhouse gases;
 - ▶ Saves money;
 - ▶ And, it is one of the easiest, hands-on activities you can participate in to help reduce global warming.

Q: ISN'T THERE PLENTY OF LANDFILL SPACE?

- A: There is lots of space that we could put trash, but most people don't want it near them, so landfills are usually far away from where trash is collected. Denver's landfill is about 20 miles outside of the City (40 miles round trip). As fuel prices increase, so does the cost of transporting our trash to the landfill.

Q: I DON'T BELIEVE WE'RE RUNNING OUT OF NATURAL RESOURCES.

- A: Using recycled materials is less energy intensive, which is more efficient for the economy at large. Currently, 37% of all paper fiber used in the U.S. is made from recycled paper. If we threw everything away, paper

mills would have to replace that with pulp made from trees. The story is the same for plastic, aluminum, steel, and glass. Whether resources are running out, or not, we think using what we already have is just wise resource management.

Q: HOW DOES RECYCLING HELP REDUCE GLOBAL WARMING?

- A: According to the US Environmental Protection Agency, "Landfills are the largest human-related source of methane in the U.S., accounting for 34 percent of all methane emissions." Methane is a greenhouse gas and traps more than 21 times more heat per molecule than carbon dioxide. Waste reduction and recycling keeps valuable resources out of the landfill and long term diversion will impact the amount of methane emissions.

Q: ISN'T IT JUST CHEAPER TO THROW EVERYTHING AWAY?

- A: No. Our analysis shows that the City of Denver operates a fiscally sound solid waste collection program. For every ton of trash collected, the City pays \$12 to dispose of it. For every ton of recyclables collected the City receives \$33 in revenue to offset its costs. Increasing the amount of recyclables collected will lower our costs. Cost savings are also realized by the manufacturers using the recyclables to manufacture new products.



Make your home safer and chemical-free!

Call for a home pickup or to drop off Household Hazardous Waste (HHW)*.

Puzzled about what to do with leftover paints, solvents, pesticides, used motor oil, batteries and household cleaners? Most Denver residents* can arrange a free home pickup of these and other household chemicals.

Call today!
800.449.7587

* Denver residents only. Residents must be Denver Solid Waste Management customers, residing in a single-family home, town home, or apartment building of 7 units or fewer.

City Takes Steps to Combat Graffiti

On October 18, 2006 Mayor John Hickenlooper convened a graffiti summit to allow members of the community, city agencies, businesses and nonprofit organizations to discuss how to work together to combat the growing **challenge of keeping the City graffiti free**. The discussion focused on methods of graffiti abatement, enforcement and prevention along with information on the social context involving graffiti. Experts from other cities were also on hand to share their expertise with summit attendees.



Graffiti removal (also called graffiti abatement) cost City & County of Denver taxpayers almost \$1 million in 2005. In 2005, Denver Partners Against Graffiti (the City's graffiti abatement program) removed more than 2.4 million square feet of graffiti from public and private property. That's enough graffiti to completely cover one side of a 10 foot high wall stretching from Downtown Denver to Georgetown (45 miles). In 2006 graffiti removal increased by 20 percent over 2005, and shows signs of continued growth.

The City and County of Denver through the Division of Solid Waste Management is committed to keeping the community graffiti free, but in order to do that, we need your help. **Please make a commitment in 2007 to take an active role against graffiti vandalism.** As an individual, or with a group, you can adopt a block or alley and remove graffiti from the poles, dumpsters, and signs, or you can commit to reporting graffiti everywhere you see it.

To get involved call Denver Partners Against Graffiti at 3-1-1 or on the Graffiti Hotline at **720.865.STOP**. We can supply you with free paint and supplies to assist in eliminating graffiti in your neighborhood and on your block.

Graffiti vandalism hurts . . . but you can help. Become a partner in helping to keep your neighborhood clean and graffiti free.

ARE YOU TIRED OF SEEING GRAFFITI? WELL THERE'S SOMETHING YOU CAN DO!

SIMPLY CALL 720.865.STOP (7867)

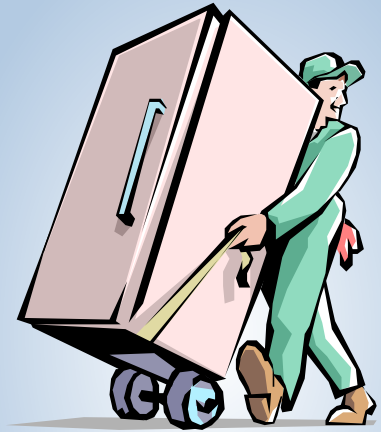
DON'T LIVE WITH GRAFFITI: REPORT IT!

GREAT AMERICAN CLEAN UP



Keep Denver Beautiful invites you to be a part of the **2007 Great American Clean Up**. Make your community improvement or Earth Day projects part of the event. Visit DenverGov.org/KDB for more information.

APPLIANCE COLLECTION



To make an Appliance Collection appointment call 3-1-1 (Monday through Friday 7:30 AM to 4:00 PM). We recycle stoves, washing machines, dryers and metal appliances containing Freon, such as refrigerators, freezers and air conditioners.

2007 Large Item Pickup (LIP) Calendar

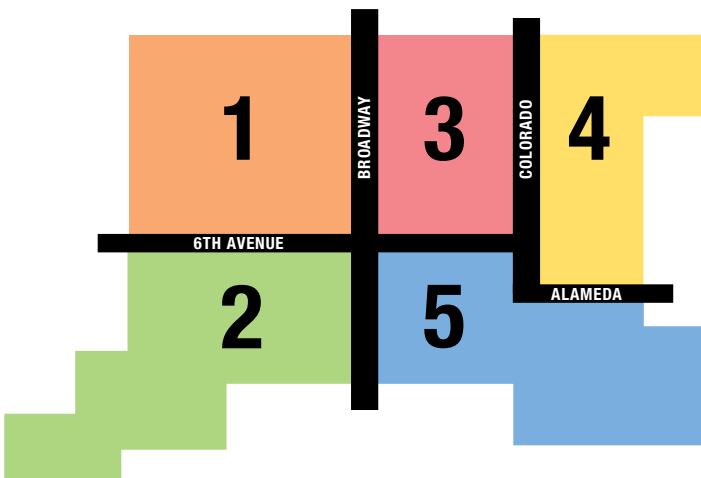
Keep this for your records!

Large items are collected every five weeks.

Follow these instructions:

(Cada cinco semanas nosotros colectamos artículos grandes. Siga las instrucciones:)

1. Check the calendar and map to find your scheduled LIP week. *(Revise el calendario y el mapa para su semana programada del LIP.)*



2. Place your large items out by **7 a.m.** Barrel and manual customers place LIP out on your normal day of trash service during your LIP week. Dumpster customers place LIP out on Monday of your LIP week. *(Ponga sus artículos grandes afuera antes de las 7 a.m. Clientes con barriles y servicio manual ponga sus artículos de LIP afuera en su día normal de servicio para la basura en la semana programada para su LIP. Clientes con basureros ponga su LIP afuera el lunes de la semana programada para su LIP.)*
3. **Only set out large items during your LIP week.** *(Ponga sus artículos grandes en la semana programada de LIP.)*
4. Make sure the items are **at least 4 feet away** from your trash container, recycling container, cars and other obstructions. *(Asegúrese que los artículos estén por lo menos a 4 pies de retirados de su bote de basura, carro y otras obstrucciones.)*

▲ = Treecycle Collection (Reciclaje de árboles colección)

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2007 Denver Recycles Calendar

WEEK A: MONDAY / Keep this for your records!

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February (febrero)

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March (marzo)

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May (mayo)

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June (junio)

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To sign up for recycling:

Call **3-1-1** or visit Denver Recycles online at DenverGov.org/DenverRecycles. We'll need your name, address and telephone number.

Items that are accepted for recycling.

(Los artículos que se acepta para reciclar)



Corrugated cardboard
(Cartón corrugado)



Magazines & catalogs
(Revistas y catálogos)



Office paper
(Papel de oficina)



Steel cans & empty aerosol cans
(Latas de acero y latas de aerosol vacías)



Junk mail
(Correo de propaganda)



Paperboard
(cereal boxes, paper towel rolls, etc.)
(Cartón fino - cajas de cereal, rollos de toallas de papel, etc.)



Phone books
(Guías telefónicas)



Plastic bottles
(Botellas de plástico)



Newspaper
(Periódicos)



Glass bottles & jars
(Botellas y frascos de vidrio)



Aluminum cans, aluminum foil & pie tins
(Latas, papel y moldes de aluminio)



Brown paper bags
(Bolsas de papel de estraza)



Contact Information:

Solid Waste Management

Solid Waste Management, a division of Denver Public Works, provides the following services and programs:

- Trash Collection 3-1-1
- Large Item Pickup 3-1-1
- Denver Recycles 3-1-1
(outside Denver, dial 720.913.1311)
- Denver Partners Against Graffiti ..720.865.STOP (7867)
- Keep Denver Beautiful720.865.6800

WEBSITES:

- DenverGov.org/SolidWasteManagement
- DenverGov.org/DenverRecycles
- DenverGov.org/DenverPartnersAgainstGraffiti
- DenverGov.org/KDB
- Denver.311.Colorado.com

2007 Holiday Schedule:

- New Years Monday, January 1
- Martin Luther King Jr. Day Monday, January 15
- Presidents' Day Monday, February 19
- Cesar Chávez Day Monday, March 26
- Memorial Day Monday, May 28
- Independence Day Wednesday, July 4
- Labor Day Monday, September 3
- Thanksgiving Day Thursday, November 22
- Christmas Day Tuesday, December 25

If your service date falls ON or after a holiday, your collection will be delayed one day. For example, when there is a Monday holiday, Monday's collection will be delayed until Tuesday, Tuesday's collection until Wednesday, and so on. Friday's collection routes will receive service on Saturday.
(*Si su día de servicio cae en un o después de un día festivo, su colección será retrazada un día. Por ejemplo, si el día festivo es lunes, la colección de lunes será retrazada hasta martes, la colección de martes hasta miércoles y así sucesivamente. Las rutas del viernes recibirán servicio el sábado.*)

PRSRPT STD AUTO
U.S. POSTAGE
PAID
DENVER, CO
PERMIT NO. 1056



TREecycle: January 2 - 12, 2007
Call 720.865.6810 for more information



DENVER SOLID WASTE MANAGEMENT
1390 Decatur Street
Denver, Colorado 80204-2215