# Stop Graffiti Vandalism Now!

You have the power to stop Graffiti, and the City of Denver can help you.

raffiti is vandalism, and taggers create graffiti to be seen. The best way to stop graffiti is to remove it as quickly as possible so that taggers will be discouraged from putting graffiti there again. That's where you come in. To keep Denver graffiti free you can do the following:

- Complete and return the enclosed authorization form. Even if you don't have graffiti on your property now, send the authorization form to us so we can respond quickly should your home or business get tagged in the future.
- 2. Remove graffiti from your property as soon as it appears. To help you, the City can provide FREE paint to cover up the graffiti on your property, or you can call us and we'll remove it for you for FREE. We must have a signed authorization form for your property on file to remove the graffiti. For more information visit DenverGov. org/Graffiti, or call 720-865-STOP(7867) or 3-1-1.
- **3. Report graffiti as you see it around the city.** Please give us an <u>EXACT</u> address or we can't remove it.
- **4. Talk to your neighbors** about the need to remove graffiti quickly and share with them information on resources available from the City.



- **5. Become a "Brush Off" partner by adopting a spot.** You pick the spot, we provide the supplies, and you keep the spot graffiti free.
- **6. Talk to your kids** about graffiti and make sure they understand it's a crime.

We Can Stop Graffiti in Denver if Everyone Helps.

## Study Shows that Denver Could Recycle Much More Paper

aper is a valuable material that when recycled can generate revenue for the City. Although Denver residents are doing a great job recycling paper items like cardboard, magazines, newspapers, office paper, junk mail, phone books and paperboard, a recent study of Denver's residential trash found that we are still throwing away a lot of paper.



n fact, according to the study, Denver residents are throwing away more than 27,000 tons of recyclable paper each year. That's about 327 pounds per household per year, or 6.3 pounds per household per week. That means the City is spending more than \$350,000 to throw that paper in the landfill, when we could recycle it and generate revenue.

This study not only found large amounts of recyclable paper in the trash in neighborhoods with low recycling participation, but also found a lot of recyclable paper in the trash in areas with higher recycling participation. So everyone can help recycle more paper.

#### Here's how:

- If you are not currently recycling, sign up for a Denver Recycles purple cart today by calling 3-1-1 or visiting DenverGov.org/DenverRecycles.
- f you are already participating in the Denver Recycles program, **think about how you can recycle more paper.** For example, are you capturing materials from each room in your home like:
  - ✓ The Bathroom toilet paper rolls; magazines; paperboard tissue boxes, soap boxes and medicine boxes; and empty shampoo, conditioner, mouthwash and liquid soap bottles
  - ✓ The Laundry room powder soap boxes, fabric softener boxes or bottles, liquid detergent bottles and bleach bottles
  - ✓ The Home Office writing paper, copy paper, envelopes, junk mail and outdated phone books
  - ✓ The Mailbox all forms of junk mail including sales advertisements

- ✓ The Kitchen paper egg cartons, cereal boxes, paper towel rolls, aluminum pie tins and peanut butter jars
- Some other tips that might make it easier to capture recyclables around your home include:
  - Pick a spot close to your recycling bin to go through your mail so that recycling your junk mail, envelopes and catalogs will be that much easier.
  - Set up a household recycling system. Place a separate box, bin or bag in rooms where lots of recyclable items are used. For example, the kitchen, home office and laundry room. When these bins get full, empty them into your purple recycling cart.
  - Make sure you are maximizing the available space in your recycling cart by cutting down all boxes. Hold your boxes until collection day and then put them on top of your other recyclables inside the cart. Boxes left outside purple carts cannot be collected with recycling, and are instead collected as overflow trash.

If each of us follows some of these tips, we can make sure that not only more of our paper gets recycled but also more metal cans, glass bottles and jars, and plastic bottles get recycled too.

## **Thanks for doing your part!**

# Collection Service Reminders

Please help us keep your neighborhood and streets clean by properly setting out your trash for collection.

## **Dumpster Service**

(Servicio de basurero)



- ▶ If the dumpster closest to your home is full, use any of the other dumpsters in your alley. Do <u>not</u> overfill dumpsters. (Si el contenedor más cerca de su casa está lleno, use cualquiera de los otros que hay en el callejón. No llene el contenedor excesivamente.)
- **♦ Keep dumpster lids closed.** (Mantenga cerradas las tapas del contenedor.)
- Keep the area immediately around dumpsters clear of trash, large items and recycling carts at all times. (No coloque artículos grandes y carros de reciclaje en el área inmediata del contenedor, y manténgala limpia en todo momento.)

## **Barrel Service**

(Servicio de barril o carro)



- Use your barrel to full capacity. (Aproveche toda la capacidad del carro o barril.)
- ◆ Heavier items should be placed in your barrel, not with overflow. (Coloque los artículos más pesados en el carro, no con el exceso de basura.)
- ▶ Leave at least 4 feet of clearance between overflow trash, recycling carts and your barrel. (Deje al menos 4 pies de distancia entre el exceso de basura, los carros de reciclaje y el barril.)
- Do <u>not</u> use boxes as trash containers. (No utilice cajas como recipientes de basura.)

## Manual Service

(Servicio manual)



- Place trash out in 32-gallon trash containers or large heavy duty trash bags only. (Coloque la basura en recipientes de 32 galones o en bolsas de basura grandes y extrafuertes.)
- Manually serviced trash containers must not exceed 32-gallons in size. (Los recipientes para la recolección manual de la basura no deben superar los 32 galones de capacidad.)
- Please do <u>not</u> set out multiple small bags or small containers. (No saque varias bolsas pequeñas o varios recipientes pequeños.)
- Do <u>not</u> use boxes as trash containers. (No utilice cajas como recipientes de basura.)

## **Other Service Tips**

### **Bag All Trash:**

Prevent litter by making sure you bag all trash. Loose trash should <u>not</u> be placed in or around trash containers.



### **Collection Clearance:**

Make sure that you **leave at least 4 feet of clearance** between overflow trash, barrels, recycling carts and dumpsters, so our automated trucks and crews can easily service the containers.

#### **Scavenging Concerns:**

Please do <u>not</u> leave large items or appliances out for collection on non-collection days/weeks with the belief that they will be collected by scavengers for reuse or that you are creating jobs for scavengers. **Scavengers in our neighborhoods present a number of safety and environmental concerns.** Scavengers that take appliances containing Freon are unlikely to pay the fees to properly capture the Freon as required by federal law. Freon is a significant contributor to the depletion of the Earth's ozone layer and needs to be properly handled. Furthermore, **scavengers often litter our alley ways and streets** as they take the items they want and leave the rest. Scavengers steal recyclables from recycling carts and make a mess. **Additionally, attracting scavengers to your neighborhood may increase your risk of property theft.** 

## To discourage scavengers in your neighborhood:

- Only set out large items according to your LIP collection schedule.
- Only set out appliances on your scheduled appointment day. Call 3-1-1 to schedule an appliance pickup.
- Keep your recycling cart on your property, out of public view on non-collection days.

## **Safety First**

Safety is the priority for Denver Public Works and Solid Waste Management as we provide services to the community. We are pleased to announce that Solid Waste Management received the Public Works 2008 Safety Award for our excellent safe operating record this past year.

## Being safe is not something we can do alone. We need your help:

- Do not pass collection trucks that are turning into or out of streets and alleys.
- ✓ Do not pass slow moving collection vehicles as they service customers, especially if you can't see around them.
- Prevent damage to your trees and City vehicles by properly trimming trees in the alley way or in front of your home. All tree branches should be trimmed to provide a clearance of no less than 13 feet from the ground.

#### Digital Television Transition February 2009 You Don't Need to Trash Your TV

There is much confusion around television's transition from analog to digital signals. You don't have to get rid of your old TV. Residents using an antenna with their television may simply purchase a converter box that will convert the digital signal into a format the television can display. Televisions connected to cable, satellite or other pay TV services will not be affected by the switch to digital.

If you choose to replace a television visit **DenverGov.org/Denver Recycles** for proper disposal options.



## Disposing of your Household Hazardous Waste Safely is a Snap!





Make a FREE appointment today by calling 1.800.HHW.PKUP

### ACCEPTED ITEMS:

- Automotive fluids
- ▶ Batteries (auto & household)
- Caulk & grout Cleaners & polishes
- Cleaners & polishes
  Expired medications
- Fluorescent lights (compact and tubes)
- Insecticides & poisonsMercury thermometers
- Paint
- Photography chemicals
- Pool chemicals
- ▶ Solvents & thinners
- Stains & varnishes

A program of Denver Public Works/Solid Waste Manageme and Denver Wastewater Management





# Denver Partners Against Graffiti (DPAG)

## The City of Denver is getting tougher on graffiti vandalism.

In 2007, the Denver City Council passed an ordinance requiring quick cleanup of graffiti vandalism. This ordinance allows the City to remove graffiti from private property if the owner does not remove it within 48 hours for non-residential property and 72 hours for residential

When graffiti is not removed in a timely fashion, a Graf-

fiti Inspector verifies the report and informs the property owner of their options. If the graffiti is still not removed, then the City will require mandatory abatement and will bill the property owner for the service.

This ordinance ensures quick abatement which has been proven to reduce the reoccurrence of graffiti vandalism on the same and surrounding properties.

## **DPAG Paint Banks**



This document will remain in effect until modified or terminated by the property owner, his or her representative,

be in writing. I have read the above and understand it.

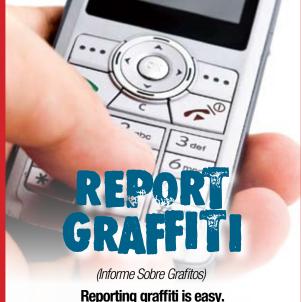
arising from or connected with the City and County of Denver's graffiti removal activities.

damage of any nature whatsoever, including but not limited to bodily injury, death, personal injury, or property damage

Free paint and supplies are available to help you remove graffiti and keep your community clean. Contact the Graffiti Hotline at 720-865-STOP (7867) to order dumpster paint (beige), one-gallon containers of paint in seven standard colors for covering graffiti on your home or business, and graffiti scrubs (wipes) used to clean traffic signs, utility boxes and poles. For your convenience, the Cop Shops listed below also carry paint bank products. Call one near you to learn their hours and to find out what they carry.

- ✓ Decatur Offices, (720) 865-7867, 1390 Decatur St.
- **Bear Valley**, (720) 865-2146, 3100 S. Sheridan #A-20
- **Broadway**, (720) 865-2206, #1 Broadway A-105
- **Leetsdale**, (303) 329-0500, 7150 Leetsdale Dr. #120A
- **Morrison Road**, (720) 865-2260, 4200 Morrison Rd. #4 **Northfield**, (720) 865-2266, 8216 E. 49th Ave. #1348

(These locations have limited hours, so please check before you stop by.)



Reporting graffiti is easy. Simply call the Graffiti Hotline at 720-865-STOP (7867), or go online DenverGov.org/Graffiti

(Es fácil denunciar la existencia de grafitos. Llame a la línea roja para grafitos 720-865-STOP (7867), o bien visite el sitio web www.denvergov.org/graffiti.)

To report graffiti you **MUST** provide an **EXACT** address or location. We must be able to cross check the address for an authorization, or secure an authorization for the property before we can remove graffiti. When reporting graffiti on public property, give exact cross streets and locations. For example, the stop sign on the northeast corner of 1st and Main.

(Para denunciar la existencia de grafitos DEBE comunicarnos la dirección o ubicación EXACTA. Nosotros tenemos que comprobar la dirección para obtener o recibir la debida autorización antes de ir a eliminar los grafitos. Si nos va a informar de la existencia de grafitos en un lugar público, deberá indicar la intersección y el lugar exacto. Por ejemplo, el cartel de la esquina al noreste de la calle 1 y Main.)



safer neighborhoods together!

ERS AGAINST GRAFFITI

s form, you are authorizing the City to remove graffiti from your and harmful to a community. The City of Denver needs your help

## Graffiti vandalism is illegal (DRMC 10-176), unsightly free paint to cover graffiti on your property property – $\mathit{free}$ of $\mathit{charge}$ . You may also contact Denver Partners Against Graffiti (contact information below) to request in keeping our communities graffiti free. By signing this am the owner or responsible party of the property located at: AUTHORIZATION FOR FRE Please help us understand the reason for non-consent: methods and equipment. This property curren the City to attempt to remove unlawful and unwanted graffiti from my property without charge using available Notice of Violation from the City, I understa do not authorize the City and County of Denver to remove graffiti from my property. However, if I receive a authorize the City and County of Denver (em DENVER PARTN Creating cleaner,

tly has graffiti (check one) yes\_

(fence, garage, etc.)

's (residential property) from the date of notification.

nd that <u>I must remove the graffiti from my property within 48</u>

ployees or contractors) and any volunteer group approved by

**E** GRAFFITI REMOVAL SERVICES

and that even in the exercise of due care, damage or inj I hereby agree to indemnify and hold harmless the City or its contractor does not guarantee the structural or aes servants, from and against any and all claims, liability, **NOTE:** When authorizing graffiti removal, the owner or responsible party understands that the City and County of Denver Address Daytime Telephone Printed Name expense, including defense costs and legal fees, and claims for ary to real or personal property may result from this activity. and County of Denver, their officers, agents, employees, and thetic soundness of the areas from which graffiti will be removed Signature

1390 Decatur Street, Denver, CO 80204 Fax: 720-865-6832 I want to be a "Partner" in the fight against graffiti. Tell me how I can volunteer to help keep my neighborhood graffiti

www.denvergov.org/graffiti 720-865-STOP (7867) Denver Partners Against Graffiti

FOR MORE INFORMATION CONTACT:

Abatement Authorization 1-08

Solid Waste Management City and County of Denver

RETURN THIS COMPLETED FORM TO:

## Graffiti and Solid Waste Management

Denver employs a comprehensive strategy, involving many city agencies, to prevent graffiti. Our role at Solid Waste Management is graffiti abatement (removal). Abatement is part of a comprehensive strategy against graffiti in Denver as laid out by the Mayor's Graffiti Task Force.

#### So how do we remove graffiti?

**Hand Cleaning** – An attempt to hand clean surfaces is used whenever possible.

**Painting** – If the surface is painted, we can cover up the graffiti with dumpster beige or one of our seven standard colors (gray, white, yellow beige, viaduct beige, tobacco brown, brick red or musket brown).

**Power washing** — Unpainted brick, stone, and concrete surfaces can be power washed to maintain the original appearance of the surface.

## **Getting our no cost service is easy. Simply:**

- **1.** Sign and return the authorization form below for your property.
- 2. Describe where the graffiti is specifically located on your property (garage in alley, fence, front door, etc.). If there is none right now, then note that on the form. Having a form on file will allow us to respond to you quickly should your property get tagged in the future.
- 3. Report graffiti to the Graffiti Hotline at 720-865-STOP (7867) each time it occurs. We maintain a voice message system that allows you to report graffiti 24 hours a day.



### **Graffiti vandalism STOPS with you!**

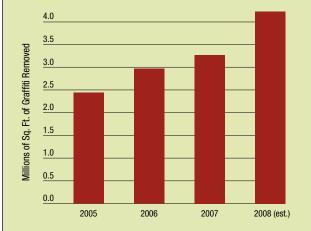
## Give graffiti "The Brush Off"

- Remove graffiti from your property.
- ✓ Adopt-A-Spot and keep it graffiti free.
- Request free paint and graffiti removal supplies.
- Sign up for free graffiti removal on your property.
- ✓ Encourage your neighbors to sign up.
- Report all graffiti in your community.
- ✓ Make your property harder to vandalize by:
  - Planting "prickly" plants
  - Trimming shrubs and weeds
  - Repairing fences and gates
  - Installing outdoor lighting
- ✓ Know what's going on in your neighborhood.
- Contact DPAG today and tell us you want to be a Brush Off partner.

Keep your neighborhood graffiti free.



Graffiti has steadily been rising in Denver, so it is more important than ever to remove it quickly. In 2008, more than 4 million square feet of graffiti will have been removed.



- Graffiti abatement costs Denver's taxpayers at least \$1.9 million a year. That means it costs every Denver resident (man, woman and child) more than \$3.52 per year. That may not seem like much, but imagine how that money could be spent if there was no graffiti vandalism.
- ✓ Graffiti, when not removed:
  - attracts more graffiti;
  - leads to other crimes in the area;
  - lowers property values; and
  - sends a poor message about the neighborhood.
- It only takes Solid Waste Management about 2 days to remove graffiti, if an authorization form is on file for the property.

100

Cut her

City & County Of Denver Solid Waste Management **Denver Partners Against Graffiti** 1390 Decatur St.
Denver, CO 80204

Fold here

CORRECT POSTAGE REQUIRED

## Denver's Next Generation of Recycling — Composting Collection

enver Recycles/Solid Waste Management launched a residential composting collection pilot program this past October that will test the operational, environmental and economic feasibility of offering residential composting collection services in Denver.

Denver has 3,300 homes throughout the city participating in the pilot program. Residents received a 65-gallon green composting cart and a two-gallon kitchen pail to collect compostable organic material like food, soiled paper, and yard debris. The organic material is collected from homes and taken to A1 Organics' commercial composting facility where it is turned into compost.

A recent trash study found that 58 percent of what Denver residents throw away is compostable organic material. When placed in a landfill, organic material decomposes under anaerobic conditions (without oxygen) leading to the production of significant amounts of methane. Methane is a greenhouse gas that is 21 times more potent than carbon dioxide. When organic material is composted, the finished product is a nutrient rich soil amendment that offers numerous benefits to Colorado's soil and the environment.

This pilot program is made possible by a grant from the Colorado Department of Public Health and Environment, donations from Rehrig Pacific Company and A1 Organics, and contributions from



Solid Waste Management. For more information about the benefits and importance of composting and to find out how the pilot program is progressing, visit us online at DenverGov.org/DenverRecycles.



# Recycle Your Tree After the Holidays

January 5th - 16th

Treecycle

**720.865.6810** DenverGov.org/DenverRecycles

#### 2009 Holidays Schedule

**Don't get missed!** For 2009, service will be delayed one day following the holidays listed below:

New Year's Day ...... Thursday, January 1 Martin Luther King Day ......Monday, January 19 President's Day ...... Monday, February 16 Cesar Chavez Day......Monday, March 30 Memorial Day...... Monday, May 25 Labor Day ...... Monday, September 7 Thanksgiving Day..... Thursday, November 26 Christmas Day ...... Friday, December 25

Note: Normal collections will occur on Friday, July 3 (Day before Independence Day) and on Wednesday, November 11 (Veteran's Day).

#### **Solid Waste Management Contact Information**

Solid Waste Management, a division of Denver Public Works, provides the following services and programs:

Trash Collection	3-1-1
Large Item Pickup	3-1-1
Denver Recycles	3-1-1
Denver Partners Against Graffiti	.720.865.STOP(7867)
Keep Denver Beautiful	3-1-1
HHW Hotline	1-800-449-7587
Illegal Dumping	3-1-1
En Español	3-1-1

#### Web:

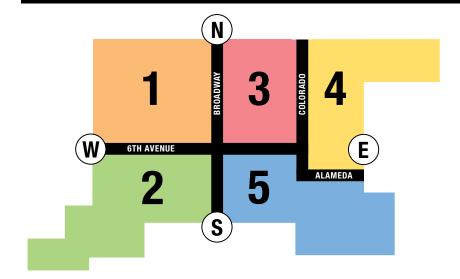
DenverGov.org/Trash DenverGov.org/DenverRecycles DenverGov.org/Graffiti DenverGov.org/KDB



Solid Waste Management is a division of over Public Works, City and County of Denver

## 2009 Large Item Pickup (LIP) Calendar

## Keep this for your records!



#### Large items are collected every five weeks. Follow these instructions:

(Cada cinco semanas nosotros colectamos artículos grandes. Siga las instrucciones:)

- 1. Check the calendar and map to find your scheduled LIP week. (Revise el calendario y el mapa para su semana programada del LIP.)
- 2. Place your large items out by 7 AM. Barrel and manual customers place LIP out on your normal day of trash service during your LIP week. **Dumpster customers place LIP out on Monday** of your LIP week. (Ponga sus artículos grandes afuera antes de las 7 a.m. Clientes con barriles y

servicio manual ponga sus artículos de LIP afuera en su día normal de servicio para la basura en la semana programada para su LIP. Clientes con basureros ponga su LIP afuera el lunes de la semana programada para su LIP.)

- Only set out large items according to the LIP collection schedule. (Ponga sus artículos grandes en la semana programada de LIP.)
- 4. Make sure the items are at least 4 feet away from your trash container, recycling container, cars and other obstructions. (Asegúrese que los artículos estén por lo menos a 4 pies de retirados de su bote de basura, carro y otras obstrucciones.)

#### Note: Appliance collection is separate from LIP collection. Call 3-1-1 to arrange an appliance collection appointment.

= Treecycle Collection (Reciclaje de árboles colección)

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March (marzo) SU MO TU WE TH FR SA 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 **H** 31

April (abril) SU MO TU WE TH FR SA 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25

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October (octubre) SU MO TU WE TH FR SA 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

May (mayo)

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November (noviembre)

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June (junio)

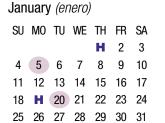
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December (diciembre)

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## 2009 **Denver Recycles** Calendar:

## Monday/A Week



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### May (mayo)

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#### November (noviembre)

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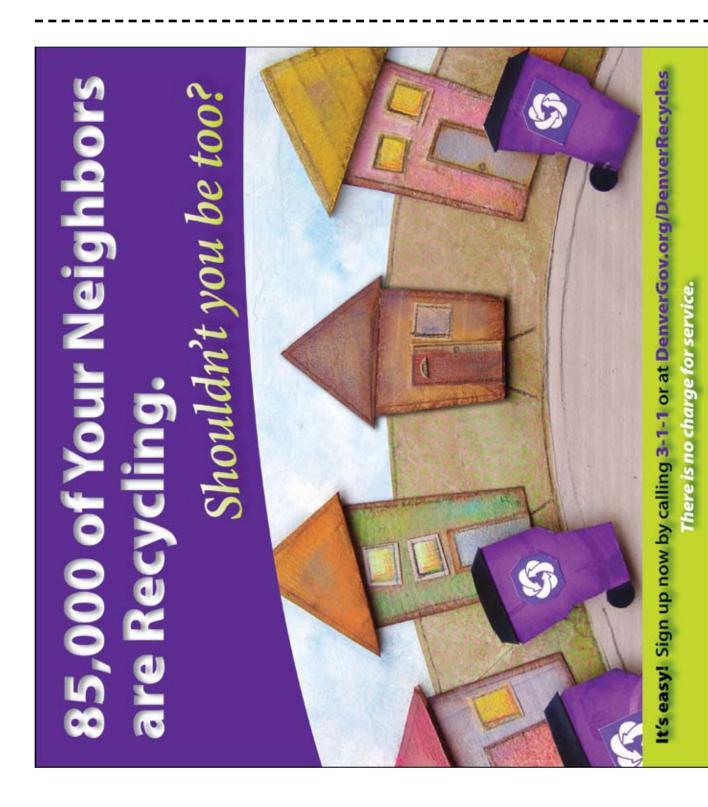
#### June (junio)

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#### December (diciembre)

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PRESORTED STD
JS POSTAGE
PAID
DENVER CO
PERMIT

Para la información en Español llame al 3-1-1 o visite DenverGov.org/DenverRecycles

Denver Solid Waste Management

Denver, Colorado 80204-2215

1390 Decatur Street